

Mobile and Text Services

To use our mobile services...

the Internet Branch (Moneylink) must be enabled on the account.

Smartphone Option:

Access your phone's web browser and enter www.vecu.org/mobi to go to our Internet Branch (Moneylink) login screen. A bookmark or shortcut may be created for this site.

(Adding a bookmark or shortcut will differ based on the device)

Text Option:

To enroll, sign into Internet Branch (Moneylink) for texting at www.vecu.org.

- 1. Choose "Preferences."
- 2. Click "Mobile Text."
- 3. Enter your 10 digit mobile number and service provider.
- 4. Select "Get Verification Code." A verification code will be sent by text to the device.
- 5. Enter the verification code in the set-up screen.
- 6. Click "Finish Set-up."

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- (The account text names may be modified and saved for your convenience.)
- 7. On your mobile device, text back your verification code starting with VER. (For example, VER 012345)

For your convenience, add "text@vecu.org" to your contacts. Below is a list of text commands:

> ACC list account nicknames

ALERT establishes eAlerts for outstanding check in last CHK x

command

ALERT X establishes eAlert for check x

same as BAL ALL

BAL ALL lists the balance for all accounts BAL X lists the balance on account x (where x is the account

nickname)

lists the last few checkes cleared CHK retrieves status info for check x снк х HELP X retrieves detail information INFO retrieves a list of commands

LAST retrieves the last few transactions of all accounts LAST X retrieves the last few transactions for account x MORE retrieves the next few transactions or checks STOP X request a stop payment on check x

Note: Text message and data charges may apply depending on your mobile plan.

TRA x y z transfer \$z from account x to account y