



# Audio Response System

**For English select 1.**

**For Spanish select 2.**

To Access Audio Response select 1.

For Current Rates select 2.

Enter Base Acct Number Followed by # key

Enter PIN followed by # key.

**Menu #1 Account Summary Information**  
(Account Balance)

- 1 Draft (Checking) Balance
- 2 Prime Share Balance
- 3 Loan Balance
- 4 IRA Balance
- 5 Certificate Balance
- 8 To Repeat Summary Options
- 9 To Return to the Summary Menu

**Menu #2 Account Detail Information**  
(Balance, Last Deposit/Payment, Amt Available for withdrawal/Advance, Last Dividend, Interest/Dividend last year, Payoff Amount, Maturity Date, Interest Rate.)

**Menu #3 Account Activity Information**

- 1 Most Recent Transactions
- 2 Most Recent Deposit/Payment
- 3 Most Recent Withdrawal/Advance
- 4 Most Recent Drafts Cleared
- 6 Inquire on a Specific Draft Number
- 8 To Repeat Activity Option
- 9 To Return to the Activity Menu

**Menu #4 Withdrawal/Transfers**

- 1 Withdrawal
- 2 Transfer/Loan Advance
- 8 To Repeat Activity Option
- 9 To Return to the Activity Menu

**Menu #5 Rates**

- 1 Share Rates (Master, Clubs, IRA)
- 2 Loan Rates
- 3 Share Certificate Rates
- 4 IRA Certificate Rates
- 8 To Repeat Activity Option
- 9 To Return to the Activity Menu

**Menu #6 Change Your Pin**

**Hints:**

- (1) Select a PIN you can easily memorize; try not to write it down.
- (2) Know your account numbers and sub-account numbers as they are shown on your statements
- (3) Listen to the instructions carefully and follow them exactly.
- (4) You may only perform transactions on your account. Neither transactions nor inquiries may be performed on other accounts.
- (5) Pound Key = #      Star key = \*